SNAP PHOTO REPAIR & SERVICE FORM

Customer Name:	
Contact Number:	
Email Address:	

Product Information (One form per product)

Product Name:	
Brand:	
Serial Number:	
Problem Description:	
Items Included (battery, lens, cap, etc):	
Notes:	

SNAP PHOTO Office Use

Repair Description:	
Repair Cost (RM):	
Proceed with Repair (YES/NO):	
Payment Method:	
Payment Date:	
Return Method (Self-collect/Courier):	
Return Date:	

Terms & Conditions

1. SNAP PHOTO reserves the right to reject any product deemed beyond repair or where parts are unavailable.
2. While care will be taken, SNAP PHOTO is not liable for any additional cosmetic or internal damage discovered during repair.
3. Customers are responsible for shipping the product to SNAP PHOTO. SNAP PHOTO will ensure safe return shipping once repair is completed.
4. A repair quotation will be provided after inspection. Full payment must be made before repair work begins.
5. If repair is declined or not possible, an inspection fee may apply. Return shipping costs will be borne by the customer.
6. Products must be collected within 6 months. Unclaimed items may be disposed of without compensation.
7. Returns for products purchased under SNAP PHOTO Reclaim Warranty must follow warranty terms and be accompanied by valid proof of purchase and warranty eligibility.

Customer Signature: Date (dd/mm/yyyy):